

The Creative Express 2025 - Cancellation Policy

We understand that plans can change, and we strive to be as fair as possible while ensuring that our summer school operations run smoothly. Below is our cancellation and refund policy for **The Creative Express 2025 - All the World is a Stage**:

Registration Fee & Transaction Charges

- The **€30 registration fee** is **non-refundable**.
- Any charges collected through **online transactions** are also **non-refundable** (e.g., payment processing fees).

Cancellation & Refund Policy

- **Cancellations made on or before February 28, 2025** → Eligible for a **100% refund** (excluding the registration fee and transaction charges).
- **Cancellations made between March 1 and April 30, 2025** → Eligible for a **75% refund** (excluding the registration fee and transaction charges).
- **Cancellations made between May 1 and May 31, 2025** → Eligible for a **50% refund** (excluding the registration fee and transaction charges).
- **Cancellations made on or after June 1, 2025** → **No refunds** will be issued, as resources and planning will have been allocated based on confirmed participants.

Transfers & Credits

- If a participant can no longer attend but wishes to **transfer their spot** to another eligible participant, this can be arranged up to **May 31, 2025**, subject to availability and approval.
- In exceptional cases (such as medical emergencies with documented proof), we may offer a **credit** towards future programs at our discretion.

We appreciate your understanding and cooperation in ensuring the smooth running of our summer school. If you have any questions, feel free to contact us!

The Creative Express 2025 - Cancellation Timeline

- **On or before February 28, 2025 (4+ months before start)** → **100% refund** (excluding the €30 registration fee and transaction charges).
- **March 1 – April 30, 2025 (2–4 months before start)** → **75% refund** (excluding the registration fee and transaction charges).
- **May 1 – May 31, 2025 (1–2 months before start)** → **50% refund** (excluding the registration fee and transaction charges).
- **On or after June 1, 2025 (1 month before start)** → **No refunds** (as resources and planning will have been allocated based on confirmed participants).